



PATIENTS AS PARTNERS



HSRFH

HÔPITAL DE SMOOTH ROCK FALLS HOSPITAL



TECHNOLOGY



HEALTHY TEAMS



FINANCIAL STABILITY



CONTINUOUS IMPROVEMENT

SMOOTH ROCK FALLS HOSPITAL

STRATEGIC PLAN 2020-2023

PROVIDING QUALITY CARE "CLOSE TO HOME"

LEADING SUSTAINABLE HEALTH CARE DELIVERY IN RURAL COMMUNITIES

COMMUNITY

PERSON CENTERED CARE

COLLABORATION

ACCOUNTABILITY



ABOUT US

"Small but mighty"

The Smooth Rock Falls Hospital is an accredited 37 bed facility that offers in-patient care, 24 hour emergency services, long-term care, diagnostic imaging, and laboratory services.

The Hospital also offers residential detoxification services through our 20 bed Detox Centre,

Our Aging at Home program assists older adults to remain independent through activities such as physical activity, social dining, education sessions and transportation.



Photo credit: Richard Lamoureux

LEADING SUSTAINABLE HEALTH CARE DELIVERY IN RURAL COMMUNITIES.



COMMUNITY



PERSON CENTERED CARE



COLLABORATION



ACCOUNTABILITY

MISSION:

TO PROVIDE HIGH QUALITY CARE
"CLOSE TO HOME".

VALUES:

Community: We are proud to serve the residents of Smooth Rock Falls and the surrounding areas; our family and our friends.

Person Centered Care: The person, their family, and their care team are equal partners in planning, developing and monitoring care.

Collaboration: Working together to provide the best possible care.

Accountability: We take ownership of our decisions and the actions taken to achieve our goals.

5 STRATEGIC PRIORITIES



PATIENTS AS PARTNERS

WORKING TOGETHER TO PROVIDE
CARE THAT MEETS YOUR NEEDS
AND WISHES



HEALTHY TEAMS

SUPPORTING OUR TEAM MEMBERS
TO BE THEIR BEST



CONTINUOUS IMPROVEMENT

FINDING OPPORTUNITIES FOR
IMPROVEMENT AND CELEBRATING
INNOVATION



FINANCIAL STABILITY

"THINKING SMALL" AND MAKING
RESPONSIBLE DECISIONS



TECHNOLOGY

REMAINING CURRENT WITH TECHNOLOGICAL
UPGRADES TO IMPROVE SAFETY AND CARE